



## SIGN UP TODAY FOR THE NEW Floyd County Emergency Alert System

Messages can be issued via landline, cell phone, text messaging and email when an urgent county alert needs to be communicated.

Messages will be sent to the contact information you registered.

Register today at:

[http://entry.inspironlogistics.com/floyd\\_ia/wens.cfm](http://entry.inspironlogistics.com/floyd_ia/wens.cfm)

You must register to take advantage of this important notification service.



Alert Iowa is a statewide mass notification and emergency messaging system.

Nearly 80% of Iowa's counties have now signed up to use the Alert Iowa system.

Besides your own phone numbers and email, you can register contact information for your spouse and family.

You can pick and choose what communities and type of warnings you prefer to receive alerts for.

You can receive weather, imminent emergency and public safety warnings.



# Floyd County Emergency Alert System

## Frequently Asked Questions

### How do I register?

Citizens of Floyd County can register at [http://entry.inspironlogistics.com/floyd\\_ia/wens.cfm](http://entry.inspironlogistics.com/floyd_ia/wens.cfm) by entering your phone number and/or email address. You will receive a text confirming that you have opted into the alert system to receive emergency notifications.  
Or go to the Floyd County Website page.

### How many phone numbers and emails can one citizen register?

The system is limited to five phone numbers and two e-mail addresses per person.

### How will I know when a message is from Floyd County Alerts?

Your Alerts will originate from the following:

- Voice Calls: (641) 332-3030
- Text Messages: 69310
- Emails: [noreply@agcema.us](mailto:noreply@agcema.us)

The originating phone numbers should be saved in your phone book as "Floyd Alerts" to be sure you know when the county is trying to contact you. The email address should be saved in your address book so it is not filtered as spam or junk mail.

### Will I receive ads or SPAM on my phone?

No. Inspiron Logistics, the company behind the Floyd County Alerts, does not tolerate spam text or email messages.

### I don't use text messages. How else can I receive Floyd County Alerts?

You can receive alerts on any landline or cell phone number and/or email address. All of these options are available on the sign-up page.

### What if I change my mobile carrier and receive service through another company?

You will still receive alerts if your phone number has not changed. Floyd County Alerts will automatically detect your new carrier.

### How can I stop receiving the alerts?

There are a few ways to unsubscribe:

- Return to the website where you signed up and click on "unsubscribe."
- Contact the Floyd County EMA Office at (641) 257-6144

### Do the Alerts cost anything?

There is no cost for an individual who has registered for the alerts; however, your cell phone carrier may charge you to receive text messages, so please check your plan.

### Will all cell phone carriers deliver Alert messages?

Yes. If for some reason you are unable to receive the text messages after you sign up, call (641) 257-6144 with your name, phone number, carrier and your comments.

### Will the information I use to register for the Alerts system be sold?

Your contact information will be used only for emergency notifications. Your information will never be sold to a third party nor will it be used for anything other than the Floyd County Alerts.

### How do I add, change, or update my registration information?

Follow the instructions above to unsubscribe your current information. You must then register again with your new contact information.